



Frequently Asked Questions

Do you have a school uniform?

We do not expect all children to wear school uniform, it is not mandatory. However most of the children in school do wear our school uniform. This is a royal blue sweatshirt or royal blue cardigan worn with grey or black trousers or skirt and black shoes. Sweatshirts and cardigans can be purchased from Ciel uniform shop by following the uniform link on our school website.

What if something gets lost?

Please make sure all clothing is clearly marked with your child's name so that it can be returned if found. We collect lots of lost property each term. The lost property box is located next to the school library. Unclaimed items are sent to clothing recycling at the end of each academic year.

Can my child wear jewellery in school?

For safety reasons children should not wear any jewellery in school. However, they may wear a wrist watch and if your child has pierced ears, earrings should be removed prior to attending school each day.

Tell me about PE.

Children should bring in PE kit to wear, in line with the PE clothing policy (available to view on our website) e.g. black or navy shorts or leggings and a plain white T shirt. Trainers are worn for outdoor games and plimsolls or bare feet for indoor PE lessons. We will respect special requests made for religious reasons. Please contact us if this applies to your child.

Is there any shade in the playground or school field?

There is some shade in the playground, however during the hot weather the children are provided with a legionnaire style sun hat to wear in the playground/school field. Hypoallergenic Factor 30 Sunscreen is also provided for the children to apply during the hot weather.

What happens at lunchtime?

A school meal is available if preferred or the children may bring a healthy packed lunch. Children from Reception to Year 2 are entitled to receive a Universal Free School Meal. The cost of a school meal is £2.15 per day for children in Years Three and Four. Lunch money for the week should be made each Monday morning by sending payment in a named envelope into school with your child. A copy of the menu is available for you to see on the school website.

Can I get free school meals and free school milk?

If you think that your child is entitled to free school meals, please speak to a member of staff in the office who will advise on the Free School Meal criteria.

Is drinking water available?

Water is available in the classrooms from drinking fountains. Children are also given free access to fresh drinking water at lunchtime in the school dinner hall.

What should I do if my child is not well?

If your child is unwell then s/he should be kept at home. If your child has suffered from vomiting or diarrhoea, school policy is for them to remain absent from school until 48 hours have passed since their last episode of either. Please telephone school before 9.25am to let us know the reason for your child's absence.

What happens if my child has an accident at school?

Unfortunately, sometimes children do have accidents or become unwell whilst they are at school and we need to call you. It can add to your child's distress if we are unable to contact you. Please ensure that we have up to date contact telephone numbers for you and tell us straight away if these change.

What time does school start?

Children should be in the playground ready to line up by 8.55 a.m. It is important to develop good habits by arriving punctually every day. School has a punctuality policy in place which reflects this and is adhered to. This is available to view on our school website.

How can I help my child settle into school?

Bring your child to school on time. Arriving late can mean that your child misses important information about the lesson. It can also be embarrassing for your child and is disruptive for the class.

What else can I do?

Please ensure that you attend parent/teacher consultation days and special events in school; help out with fund raising; offer to go on school trips; notify us of absences; read all the letters that your child brings home; support your child with homework; read together; give praise and encouragement.

What happens at the end of the day?

School finishes at 3p.m. for main school (Midday for Nursery). Children must be collected by a known adult. Please let us know if someone different from usual is collecting your child. Older children are permitted, ONLY with written parent/carer agreement, to go home by themselves.

Can I park on the premises?

No. There is no parking available for parents and carers. Please park your car away from the school gates and never park blocking driveways. We ask that parents/carers respect our neighbours when parking. The streets surrounding school becomes very congested and is then unsafe for children arriving and leaving school.

I have some free time. How can I help?

We welcome parents and carers in school. If you would like to help, please let us know. Helping in school allows you to understand what your child is learning and how you can encourage your child to learn. It also extends a helping hand to a busy teacher. You can help in other ways too, such as covering books, library support etc.

Can I buy a book bag?

Book bags and PE bags can be purchased from the school uniform shop by following the link on our school website.

What else is my child allowed to bring to school?

Children should not bring toys, sweets, valuables or money into school. We cannot be responsible for children's property.

When can I talk to the teachers?

Teachers are busy settling their classes first thing in the morning and can only receive the briefest of messages at that time. They are more easily available at the end of the day when they have dismissed their classes. Teachers are happy to make appointments to see you if you would like a longer chat. Teachers also meet parents and carers informally at workshop mornings and more formally at parent/teacher consultation days.

Do you have after school clubs?

Recently we have offered multi-skills, Nature, football, family fun, ICT and gymnastics clubs. Sometimes these are aimed at particular year groups. After school clubs are not normally available to children below year Reception.

Do you have a school council?

Yes. Children are elected to the School Council by their class mates. The School Council meets regularly and discusses a range of issues.

Are children given homework?

We expect children to read at home every day. Children should bring their book in to school every day. Depending upon your child's age, other tasks will be set, such as a maths activity, a topic to research, to a maximum of two pieces per week. All children will have weekly spellings to learn.

What if my child has special needs?

We can meet a variety of special needs in school. Please discuss your child's needs with the teacher. The Special Educational Needs Co-ordinator (SENCo) will be happy to meet with you to discuss specific concerns.

What if my child can't speak English?

We have access to specialist staff who are available to help children in their acquisition of English as an additional language.

What should I do if I am worried about my child's progress?

Ask for an appointment to talk to the class teacher about your concerns. If you are still anxious, please ask to see the Special Educational Needs Co-ordinator, the Deputy Headteacher or the Headteacher.